

FLL Continuum - Program Outline

Developing High Performance Leaders

FLL Continuum**FRONT LINE LEADERSHIP ALUMNI CONTINUING EDUCATION**

"That one can truly manage other people is by no means adequately proven, but one can always manage oneself" – Peter Drucker.

Program Description

Developing leadership skills does not stop after graduating from the Front Line leaders program. You must continue learning and practicing to be your best leader. You must expand your knowledge base and work with your peers to benchmark and share best practices.

As an Alumni of the Front Line Leaders program, we are providing you with this unique opportunity to continue to learn and develop - *The FLL Alumni Continuing Education program*. You will be provided with both skill development and group coaching sessions. For your convenience, the skill development session will be based on our **Lunch and Lead** format (50 minutes long, starting at 12:10 PM). You can choose three skill development sessions from the menu and have the option to attend both group coaching sessions.

Skill Development Focus

- Skill Development Sessions** - Continuous leadership skill development. Six sessions will be available from September to June. You will have the option to choose three from the menu.
- Group Coaching Sessions** – Advice exchange based on the participant's current challenges, benchmarking and best practice sharing with your peers. Coaching from the program leaders.

Skill Development Sessions

- Difficult Conversations** - How to prepare for and confidently conduct difficult conversations.
- Trust, but verify** – All leaders today must build mutual trust between themselves and their team. Learn how high performance leaders raise their team's performance bar by "verifying" methods that enhance trust without micromanaging.
- Pushing back and still succeeding** - Build the self-confidence to speak your unpopular opinion or to disagree with peers and higher-level leaders, professionally and respectfully, while positively impacting your reputation.
- Managing conflicting priorities** – With an ever-expanding to-do list, learn how to determine what needs to be done in what order.
- When people don't show up to work** - Acquire the escalating methods and progressive steps to manage poor punctuality and absenteeism confidently. How to approach and when to tread softly.
- How to turn up the heat** – That person needs a swift "KIA." Learn how to put the correct type of pressure on people so they get stuff done.

Program Subscription*

HPS Consortium Members - \$300 CDN + HST

Non HPS Consortium Members - \$370 CDN + HST

**Subscription includes three development sessions and 2 group coaching sessions from September 2022 to June 2023.*